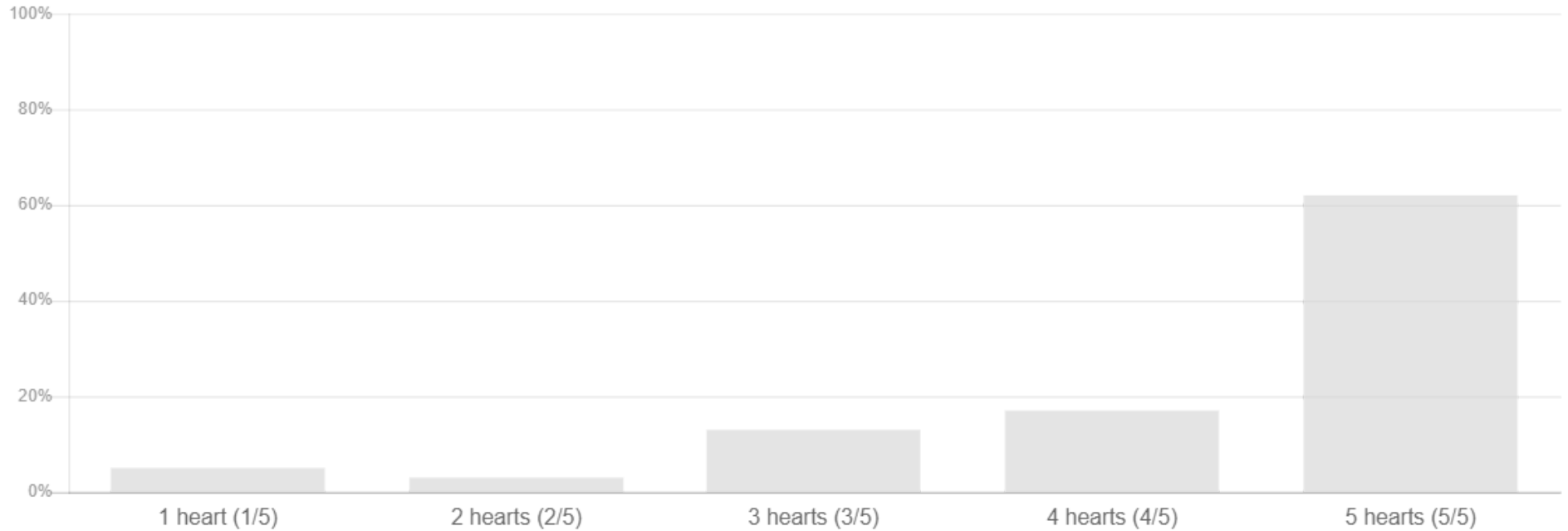


# Website Survey Feedback

Question 1 ★ RATING

## Rate the site



| ANSWERS        | RESPONSES |    |
|----------------|-----------|----|
| 5 hearts (5/5) | 62%       | 54 |
| 4 hearts (4/5) | 17%       | 15 |
| 3 hearts (3/5) | 13%       | 11 |

| ANSWERS        | RESPONSES |   |
|----------------|-----------|---|
| 1 heart (1/5)  | 5%        | 4 |
| 2 hearts (2/5) | 3%        | 3 |

87 Answered

0 Skipped

4.3 Average

Question 2 ... LIKERT SCALE

Please assess the Boca Transition Website relative to:

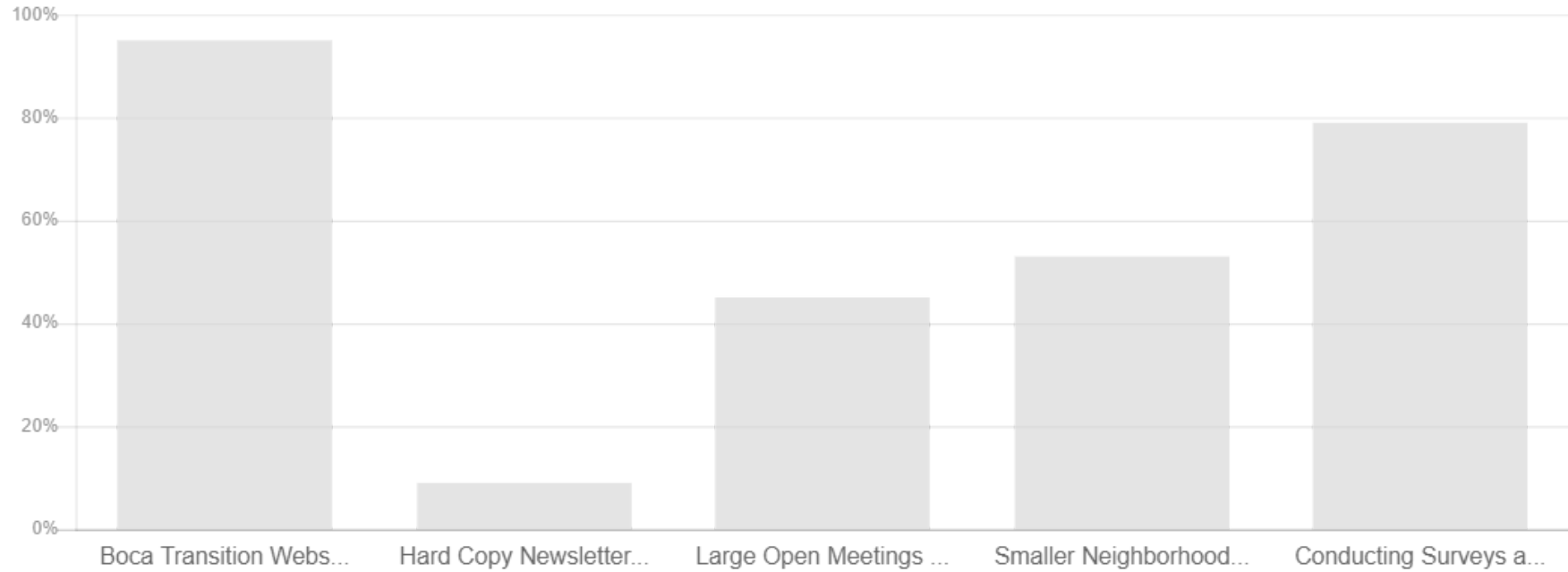
|                            | Excellent        | Very Good | Good      | Poor    | Very Poor |
|----------------------------|------------------|-----------|-----------|---------|-----------|
| Professional Look and Feel | <b>51</b><br>59% | 30<br>35% | 4<br>5%   |         | 1<br>1%   |
| Navigation and Ease-of-Use | <b>52</b><br>60% | 25<br>29% | 7<br>8%   | 1<br>1% | 1<br>1%   |
| Valuable Content           | <b>52</b><br>62% | 16<br>19% | 13<br>15% | 2<br>2% | 1<br>1%   |
| Pictures and Graphics      | <b>42</b><br>52% | 22<br>27% | 15<br>19% | 1<br>1% | 1<br>1%   |
| Response Time              | <b>40</b><br>55% | 18<br>25% | 13<br>18% |         | 2<br>3%   |

86 Answered

1 Skipped

Question 3  CHECKBOXES

What communication methods do you prefer for Boca Transition updates? Select all that you like:










| ANSWERS                                       | RESPONSES |    |
|---|-----------|----|
| Boca Transition Website Including Newsletters | 95%       | 82 |
| Conducting Surveys and Sharing Results        | 79%       | 68 |
| Smaller Neighborhood Meetings / Forums        | 53%       | 46 |
| Large Open Meetings / Forums                  | 45%       | 39 |
| Hard Copy Newsletters                         | 9%        | 8  |








86 Answered









1 Skipped












Question 4 ¶ PARAGRAPH TEXT











## Comments and suggestions

| ANSWERS   | DATE                     |   |
|---|--------------------------|---|
| Nicely done! Survey buttons easy to use. Might think about making this font size a little bit larger for us old people that wear glasses!   | August 31, 2021 6:45 pm  |    |
| Very good communication under FAQ's and a great way to get some history of the process. After reading the bios on the committee members it is obvious everyone is extremely well qualified. It should build confidence in the leadership moving forward. Thanks for your hard work and the thick skin you need to survive the process   | August 31, 2021 6:44 pm  |    |
| Look forward to expanded news updates.  | August 28, 2021 3:09 pm  |    |
| At this time not much content but the minutes is certainly a great start. Graphics will come later I assume. Hopefully the minutes will come quickly and communications also.   | August 27, 2021 7:33 pm  |    |
| Please include dates, page numbers and full names of persons making comments on all communications. Thank you!  | August 27, 2021 11:26 am |  |
| As a appointed advisory transition group you do not have the legal right to represent any homeowner owning a home in Boca Royale and enter into any negotiations with Neil IN their behalf. In Florida before turnover, the Boca Royale Transition Committee controlled by the developer may not negotiate any purchase of property without a Letter of Authorization from the homeowners. In addition you are in violation CHAPTER 720 FLORIDA STATUTES HOMEOWNERS' ASSOCIATIONS by not conducting the election of one Boca Royale homeowner representative to the HOA Board of Directors. Members other than the developer are entitled to elect at least one member of the board of directors of the homeowners' association if 50 percent of the parcels in all phases of the community which will ultimately be operated by the association have been conveyed to members. | August 27, 2021 5:25 am  |  |
| Communication is the key to the transition....over communicate  | August 27, 2021 3:57 am  |  |

| ANSWERS   | DATE   |
|---|--|
| <p>Any form of communication will work. It is communication that is what is important. For some, any financial burden is absorbable, but for some it is a consideration that weighs more heavily. As long as we are consistently in communication as our transition process moves along, we can all make informed decisions and ask appropriate questions. In the end, each of us wants the best community possible, as long as the road along the way ends with a valued end product at a reasonable investment cost.</p>  | <p>August 27, 2021 12:22 am </p>  |
| <p>Why have we not taken a vote to see what percentage of residents are even interested in "buying Boca Royale"? It feels like a done deal without ever having a vote.</p>  | <p>August 27, 2021 12:21 am </p>  |
| <p>The F&amp;Q section was most helpful. As the TC gets underway this will be a favorable medium to augment town halls. It will get interesting once purchase price is revealed. QUESTION: do we have outside legal council and a top notch negotiator on our team?</p>   | <p>August 26, 2021 9:32 pm </p>   |
| <p>The website is very professional &amp; done with the residence in mind. Hopefully folks will take the time to read the important information before jumping to in founded conclusions. We are all in this together &amp; need to unify our efforts towards the best possible outcome. Be positive &amp; offer solutions- that is constructive to everyone. Great job! Keep up the good work!</p>   | <p>August 26, 2021 8:31 pm </p>   |
| <p>Our greens and golf course are in dire need of improvement. This summer having played many local clubs it is apparent their greens crew take great pride in maintaining their greens, fairways, tee boxes etc. I am confident we do not have this same level of committment from our greens crews, why? with the tee boxes there are times the sand to replace the divits is on the wrong side of the tee box; the greens are not maintained properly and we have issues with many greens, and the fairways are mowed down to the dirt level so their is not grass. Maybe its time to take inventory of the greens crew to see if they have the right talent and committment to the club and if they don't let's find the right people who will take pride in their work. Thank you,</p> | <p>August 26, 2021 7:02 pm </p>  |
| <p>It would be useful for the HOA Advisory Board to have a site like this as this committee is a sub-group of that one. I like the separation that this site provides from Neal organization and the LLC idea.</p>  | <p>August 26, 2021 6:12 pm </p> |
| <p>I agree that time is of the essence. I would negotiate hard on the cost. Neal needs a functioning club as much as we do.</p>   | <p>August 26, 2021 4:32 pm </p> |

| ANSWERS   | DATE                    |   |
|---|-------------------------|---|
| <p>Good design and content. Might suggest the use of a slightly larger font and the elimination of both grey type and screened backgrounds. The small type and low contrast elements are difficult for some (possibly older) users to read. Also be cautious using abbreviations and anagrams, especially with out a "first" entry of the complete title - for example CAB is used and not everyone will immediately make the mental transition to Community Advisory Board. With the likely addition of Boca East - it might be useful if information and maps showing the expansion and potential roads - ingress and egress are included in the transition website. Possibly with a separate page. There is going to be a lot of discussion in this area and as things progress, Boca East is going to generate significant questions. Again - very good launch of the site.</p> | August 26, 2021 4:09 pm |    |
| <p>First and foremost I really appreciate Steve Fleming and the Transition team. I know it is a very difficult task especially being a community member. My only suggestion would be continued community input, on all issues that concern the transition and true changes to Boca Royale. There is way too much Boca Babble and the search for true answers to all our questions. Once again thank you for what you do.</p>  | August 26, 2021 3:36 pm |    |
| <p>We would like to know current financial status of clubhouse operations. Is Pat Neal losing money currently? What was financial status pre-covid? Will the new Boca East have their own clubhouse? Thank you for your time &amp; consideration on this daunting issue. We are very concerned new residents.</p>   | August 26, 2021 3:01 pm |    |
| <p>Great idea! We need to start the approval process for the RD as soon as possible. Talk it up and make sure the non-golfing residents know the value of the golf course and clubhouse relevant to their individual property values. I'm all in, by the way.</p>   | August 26, 2021 2:49 pm |    |
| <p>This is a fabulous website, which deserves the 5 hearts. The information is transparent and easy to understand. The FAQ section addresses all of the current concerns and what can be anticipated going forward. The timeframes for benchmarks are clear and seem reasonable. The Committee's hard work is apparent. Thanks to all for doing this as volunteers.</p>   | August 26, 2021 2:35 pm |  |
| <p>Keep up the good work.</p>   | August 26, 2021 2:22 pm |  |
| <p>Website is very well done.</p>   | August 26, 2021 2:07 pm |  |
| <p>So Far So good. I would send my neighbor Irene Clark at 1536 Raphis Royale hard copy of the newsletters since she does not access the website very much, and I will make sure she gets my copy too. Thanks very much Susanne T. Smith</p>  | August 26, 2021 1:50 pm |  |

| ANSWERS  | DATE                     |    |
|--|--------------------------|---|
| I appreciate all the work and effort your team is providing to the Boca residents.   | August 26, 2021 1:49 pm  |    |
| Once the new board is formed for the Bond, I would be willing to sit on the board. I have non-profit board experience and I am a small business owner. I also have some training in budgeting and personal finance. I am sure that we will be informed of the application process. Thank you all for your work, I know that sometimes it is a thankless job.   | August 26, 2021 1:42 pm  |    |
| There will probably not be continuous positive feedback from the community as the Transitions Committee continues the long slog - but for the present, Kudos to the entire Committee and the Communications sub-Committee especially! Attractive website, well phrased information, and easy to navigate. Let's hope a continued flow of information will quell future Boca Babble. Gary   | August 26, 2021 12:32 pm |    |
| Increase font size on section with list of communications to make it easier to read. Good tone of communications. Add a keyword search feature. As the site builds out it will allow users to better access communications Good start but key issue is establishing trust between Neal Communities and Transition. Suggest focusing on PR where Neal actually does what he says he would do. There is significant low trust between BR and Neal Communities. His actions have not matched his words. Best to develop a PR campaign focusing on small examples where Neal Communities actually did what community asked. Develop a bottom up PR trust strategy while working on the top down larger issues. | August 26, 2021 12:07 pm |    |
| Thank you, committee for your commitment to this effort!   | August 26, 2021 12:04 pm |    |
| Thank you for your due diligence on this process. Good Communication is the key!   | August 26, 2021 11:56 am |  |
| Total open good and bad  | August 26, 2021 11:42 am |  |
| Good luck to all. Excellent start.   | August 26, 2021 11:01 am |  |
| Too soon to assess the site  | August 26, 2021 10:31 am |  |
| Thanks for the web site. Great way to educate and communicate. Look forward to the updates.  | August 26, 2021 10:23 am |  |

| ANSWERS  | DATE                     |   |
|--|--------------------------|---|
| Awesome site, Thank You to your committee for All of the time and effort so far, and into the future, Most of us, if not all have invested a relatively large portion of our social and financial resources to come to Boca. Otherwise we would have settled on some random home on Old Englewood Road or Beach front residence. Although everyone came to Boca for various reasons and expectations, we all want this transition to enhanceing positive experience. Your efforts and this website tool will go a long way in achieving that goal! Thanks again. | August 26, 2021 10:21 am |    |
| Keep the communication going as you will have to work very hard to combat the Boca Babble  | August 26, 2021 9:50 am  |    |
| Thank you all for committing your time to this effort. I love Boca and appreciate the time and effort.   | August 24, 2021 4:14 pm  |    |
| all looks very good!!  | August 23, 2021 8:34 pm  |    |
| First class piece of work. Well done to you both Elaine and David.   | August 23, 2021 6:29 pm  |    |
| Great start!   | August 23, 2021 5:00 pm  |    |
| Thanks for your efforts in creating this website. Greatly appreciated!   | August 23, 2021 2:32 pm  |    |
| Great job. Website is the way to go  | August 23, 2021 2:15 pm  |    |
| FAQ section very informative and well written.   | August 23, 2021 2:00 pm  |    |
| Many thanks to everyone for their hard work.   | August 23, 2021 1:42 pm  |  |

42 Answered

45 Skipped