



September 9, 2021

We would like to thank the many Boca residents who participated in Tuesday's Information Meetings – in person and via Zoom conferencing. The feedback we have received has been very positive. There were issues with Zoom conferencing, however, which we will address below.

We have posted a copy of the PowerPoint presentation slides on the Boca Transition Website – www.BocaRoyaleTransition.com. It can be found on the "Communications" page in the "Transition Committee Communications" section. A link to access a video recording of the 10:00 AM Information Meeting is also included in this section.

Boca residents raised some excellent questions at both Information Meetings. We will post responses to as many of these questions as we can in the weeks to come.

Residents who were able to attend in person in the Fairway Room benefited from: a new sound system, a higher quality microphone and large speaker. Zoom participants, unfortunately, encountered audio and video problems, for which we apologize. In the future the physical room set-up and placement of microphones will be adjusted to improve sound quality on Zoom calls.

Additionally, as you may know, remote participants were not allowed to ask questions. This was done for two reasons. First, technical problems had been encountered when remote participants asked questions online in Boca meetings the prior week. Since there was not sufficient time to address the problem, the decision was made not to entertain Zoom questions. This was announced at the beginning of the second session, but unfortunately, was not in the first one. The second and larger issue is, how do you fairly allow for questions when 100 or more people are on the phone and time is limited. Our Committee will be about the business of addressing this issue in the weeks to come, but it may be that we have to request questions beforehand, or have questions submitted through the Website afterwards, and addressed in our FAQs.

We also discovered that some residents were unable to participate via Zoom conferencing when our subscription limit was reached - 100 participants per session. While too many participants can be a good problem to deal with, we are investigating conference options including increasing our subscription limit.

Much of this is a learning process, and we are grateful for your patience and understanding. We are trying our best.

We sincerely appreciate your interest and participation in the Boca Transition initiative.

The Boca Royale Transition Committee